

## Terms of Service

These Terms of Service shall apply to any services provided by the Translator, unless otherwise stipulated by writing or by law.

The Translator hereby endeavors to the strict compliance to the deadlines agreed with the Client at the beginning of the project. Those deadlines might be changed, if there are any modifications made by the Client to the initial project. The Translator will not be held accountable if the delivery date cannot be met due to force majeure or other reasons which are not within the liability of the Translator (e.g. mail services interruptions, computer failure, etc.).

The confidentiality of the documents entrusted by the Client is hereby assured by the Translator. The contents and/or subject of such documents shall not be shared with third parties, either verbally or in writing. In turn, the Client shall not share with third parties any information concerning the Translator's fees, work methods and/or other features without the Translator's explicit authorization.

The Translator's fee is payable, without deductions, either on the date agreed with the Client at the beginning of the project or within thirty (30) days following the receipt of the invoice.

The Client certifies and ensures that all documents entrusted to the Translator do not infringe any third party copyright, intellectual property or other rights and will not violate any provisions of civil, administrative or criminal law. The Client also ensures that those documents do not carry any computer virus that might damage the Translator's hardware and/or software.

The Translator will not be held accountable by any infringement, of any nature whatsoever, caused by the translation and/or edition of the documents entrusted by the Client. If the Translator is forced to take judicial or extra judicial action due to infringement, the Client shall provide full support and cooperation and indemnify the Translator against any and all legal expenses that might occur.

The Translator is committed to make every possible effort so that the final product meets fully all that was previously agreed with the Client. Under no circumstances shall the Translator be held accountable for any losses, damages, termination of profit or strict liability caused by the translation and/or edition of the documents. To the extent permitted by law, the liability of the Translator shall be limited to the amount invoiced. Any complaints concerning the quality or the delivery of the final product must be sent to the Translator by

registered mail, up to five working days after the final project has been delivered to the Client. The Translator shall not be liable for any corrections or alterations to the translation by the Client or third parties made without previous written authorization by the Translator.